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## Spartanburg Water Cashiering Coordinator Awarded with Inaugural State Award for Outstanding Service

*The South Carolina American Water Works Association (SCAWWA) awards Roberta Porter*

**SPARTANBURG** – The South Carolina American Water Works Association (SCAWWA) recently awarded longtime Spartanburg Water Cashiering Coordinator, Roberta Porter, with the SCAWWA’s inaugural Heart of Service Award at the annual SCEC conference held in Myrtle Beach.

The Heart of Service Award recognizes an employee in a customer-facing role who demonstrates a commitment to customers through their exceptional and valuable contributions. The purpose of this award is to celebrate and acknowledge an individual who demonstrates a consistent practice of exemplary “soft skills,” reflective of a heart for customer service, contributes to fostering a positive working environment for co-workers and customers, and creates innovative ideas that enhance the overall customer experience.

“Roberta Porter exemplifies dedication and exceptional service to Spartanburg Water and its customers every day. Her commitment and kindness set a high standard, making her an invaluable teammate. It is truly an honor to work alongside her,” said Customer Experience Manager, CJ Armour.

**ABOUT AWWA:** Established in 1881, the AWWA is the largest nonprofit, scientific and educational association dedicated to managing and treating water, the world’s most important resource. With approximately 50,000 members, AWWA provides solutions to improve public health, protect the environment, strengthen the economy and enhance our quality of life.

**ABOUT SPARTANBURG WATER:** Spartanburg Water, an award-winning utility, is comprised of Spartanburg Water System and Spartanburg Sanitary Sewer District. It serves a population of more than 200,000 within Spartanburg County, as well as others in parts of Greenville, Union and Cherokee counties. With the help of its dedicated team of about 300 employees, each day it produces an average of 25 million gallons of drinking water and cleans 12 million gallons of reclaimed water for its customers and community.

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