



Contact: Customer Account Services  
Phone: 864-582-6375

**SPARTANBURG WATER SYSTEM  
Briarcliff Road and Brookside Road Area BOIL WATER ADVISORY**

**Effective Dates: 11/08/2021 until further notice**

**To Spartanburg Water Customers on the following streets:  
Briarcliff Road and Brookside Road**

Spartanburg Water System experienced a water main break that has affected the water service in the areas noted above. Customers may experience, or may have experienced, an interruption of service or a reduction in normal water pressures. The affected water main is being repaired as quickly as possible. Once repaired, the affected area will be thoroughly flushed and tested to ensure that no contamination has occurred.

**There has been no confirmed contamination of the water system in this area.** However, as a precautionary measure until test results can be reviewed, customers are advised to boil water intended for drinking or cooking vigorously for at least one (1) full minute. Then cool the water as needed prior to use. Also, any ice made during the period of this advisory from water that has not been boiled should not be used for drinking purposes.

**This advisory will remain in effect until further notice.**

The Spartanburg Water System is working to ensure that this advisory can be repealed as quickly as possible, and will notify its customers once water quality sampling results have been received from our SCDHEC-certified laboratory.

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**Spartanburg Water System Representative**